

Returns Policy
Updated 16.12.2020

Mess Art

Returns Policy

1. We regret that bespoke items are non-returnable and non-refundable once ordered. We advise you to read carefully the information to be found in 'About Products' which forms part of the Shop. If you have any doubts before placing an order please contact us at sales@mess-art.co.uk
2. If any item in your order arrives damaged please take a photograph of it and contact us immediately. We shall ask for the photograph to support any claim for insurance cover and for a replacement item to be sent. Depending on the circumstances and damage we may ask for the damaged item to be returned at our expense.
3. Contact. If customers wish further information please contact us through sales@mess-art.co.uk